



PRIVACY POLICY FOR CUSTOMER DATA MANAGEMENT MOBILE APPLICATIONS

This privacy policy governs your use of the software application name "**Customer Data Management System**" for mobile devices that was created by developer of Micro Precision Calibration Company.

WHAT INFORMATION DOES THE APPLICATION OBTAIN AND HOW IS IT USED?

The Application is Basic description to schedule and record the results of all your calibration activities and costs. Each piece of equipment can be scheduled independently and easy-to-read reports and automatic notifications indicate when equipment is due for calibration.

SCOPE OF THIS PRIVACY POLICY

This Privacy Policy does not apply to any of our applications or websites, we have a separate privacy policy for each website that we have in our company.

WHAT WE COLLECT

We may collect the following information (name, company, contact information including email address and phone number)

SECURITY

We are committed to ensuring that your personal data is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable electronic and managerial procedures to secure the personal data we collect and prevent any violation or breach of personal data.

USER PROVIDED INFORMATION

We only collect the information that we actually need. Some of that is information that you actively give us when you sign up for an account, register for an event, ask for customer support, or buy



PRIVACY POLICY FOR CUSTOMER DATA MANAGEMENT MOBILE APPLICATIONS

something from us. We store your name and contact information, but we don't store credit card numbers.

We use your information to provide the services you've requested, create and maintain your accounts, and keep an eye out for unauthorized activity on your accounts. We analyze the information we collect to understand user needs and to improve our applications and services. We may also use the information you provided us to contact you from time to time to provide you with important information.

We keep your personal information for as long as it is required for the purposes in this Privacy Policy.

ACCESS TO INFORMATION YOU PROVIDE TO US

You may access any information you provide to us, correct or modify any information, or direct us to make no further use of your company or personal information. To do so, please send an email with your request to support@microprecision.com

PROTECTION OF YOUR INFORMATION

Where we have given you (or you have chosen) a password which enables you to access certain parts of the Service, you are responsible for keeping this password confidential. We ask you not to share any password with anyone. Unfortunately, the transmission of information via the Internet is not completely secure. Although we will do our best to protect your Personal Data, we cannot guarantee the security of your data transmitted to our Service; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorized access.

PURPOSES FOR USING INFORMATION

In addition to the purposes, we may use your information for the following purposes:

- To communicate with you (such as through email) about services that you have signed up for, changes to this Privacy Policy, changes to the Terms of Service, or important notices
- To keep you posted on new services, upcoming events, offers, promotions and other information that we think will be of interest to you
- To ask you to participate in surveys, or to solicit feedback on our products and services;



PRIVACY POLICY FOR CUSTOMER DATA MANAGEMENT MOBILE APPLICATIONS

- To set up and maintain your account, and to do all other things required for providing our services.
- To understand how users use our products and services, to monitor and prevent problems, and to improve our products and services
- To provide customer support, and to analyze and improve our interactions with customers
- To update, expand and analyze our records, identify new customers, and provide products and services that may be of interest to you
- To analyze trends, administer our application.
- To monitor and improve marketing campaigns and make suggestions relevant to the user.

DATA RETENTION POLICY, MANAGING YOUR INFORMATION

We will retain User provided data for as long as you use the CDM Mobile App and you are the customer of micro precision. We will retain collected information and thereafter may store it in our database. If you'd like us to delete User Provided Data that you have provided, please contact us at support@microprecision.com

COMPLAINTS

If you have any complaints about our use of your information, please contact us as set out at the end of this Privacy Policy.



PRIVACY POLICY FOR CUSTOMER DATA MANAGEMENT MOBILE APPLICATIONS

CHANGES TO THIS PRIVACY POLICY

This Privacy Policy may be updated from time to time. We reserve the right to change this Privacy Policy at any time and any amended Privacy Policy will be posted on our application. We will notify you of any changes to our Privacy Policy by posting the new Privacy Policy [here](#) and [informing you via email](#). Please check back frequently to see any updates or changes to our Privacy Policy.

This Privacy Policy was last updated on 14th December 2021 and replaces any other Privacy Policy previously applicable from this date.

CONTACT US

Questions, comments and requests regarding this Privacy Policy are welcomed and should be forwarded by email to: support@microprecision.com